

Statement of Warranty Policy

Warranty Period

All A. O. Smith motors are warranted against defects in materials and workmanship for a period of twelve (12) months from the date of installation or twenty-four months (24) from the date of manufacture, whichever comes first except for E-Plus3 Integral Horsepower Motors and HeatMaster Condenser Fan Motors which are warranted for twenty-four months (24) from date of installation and thirty-six (36) months from date of manufacture, whichever comes first.

Limitation of Remedy

In the event of a breach of the warranty within the applicable warranty period, A. O. Smith shall have the option of (1) repairing such motor; (2) supplying an identical or substantially similar replacement motor FOB, A. O. Smith's factory; or (3) refunding or giving credit for the purchase price of such motor.

The remedy set forth above shall be the sole and exclusive remedy for the motors failing within the applicable warranty period. A. O. Smith, shall not be liable for any lost profits, loss of use, or any other consequential, special or incidental damages.

DISCLAIMER OF IMPLIED WARRANTIES

EXCEPT AS MAY BE REQUIRED UNDER APPLICABLE LAW, THE LIMITED WARRANTY SET FORTH ABOVE IS THE EXCLUSIVE WARRANTY PROVIDED WITH THE MOTORS. ALL OTHER WARRANTIES, WHETHER WRITTEN OR VERBAL, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED BY A. O. SMITH.

Conditions of Warranty

This limited warranty shall be void and of no effect if:

1. The motor has been subjected to improper handling, storage or installation, or subject to abuse or unauthorized repairs;
2. The motor was not suitable for the application or operated above its rated load; or
3. The motor was subject to water damage including motor bearing failures resulting from pump seal failures.

Authorized Location

Defective motors which have failed during the applicable warranty period must be returned freight prepaid to an A. O. Smith's authorized distributor. Call 800-672-6495

How to Read Date Codes on Motor Nameplates & Labels

Introduction of a new standard date code was implemented in August of 2006 that will eventually be used on all A.O. Smith product. The first three characters represent the day of the year, the next two the year, and the last two the plant code. For example, 123064M, would mean the 123rd day of 2006 (12306) manufactured in A.O. Smith's plant (4M).

A. O. Smith Product

Plant code–Month–Year. Example: 7B99. 7 is a plant code designation, B is the month (January is A, February is B, etc.) and 99 is the year.

Century®, Indiana General, Louis Allis Product

Year code–Month. Example: BA3. BA is the year (see table below). 3 is the month (1-12).

1992	BK	1996	BP	2000	BU	2004	BZ	2008	CD
1993	BL	1997	BR	2001	BW	2005	CA	2009	CE
1994	BM	1998	BS	2002	BX	2006	CB	2010	CF
1995	BN	1999	BT	2003	BY	2007	CC		

Universal® Product

Week (1-52), Year (Letter code from table below), Factory order number code, Plant code.

Example: 8 Z 0275592 R. 8 is the 8th week of the year, Z is the year (1988), 027592 is the factory order code, R is the plant code (Ripley).

1992	D	1996	H	2000	M	2004	S	2008	W
1993	E	1997	J	2001	N	2005	T	2009	X
1994	F	1998	K	2002	P	2006	U		
1995	G	1999	L	2003	R	2007	V		