

# LIMITED WARRANTY



Pentair Water Pool and Spa manufactures its products with the highest standards of workmanship, using the best materials available through state of the art processes. Pentair Water Pool and Spa warrants its products as follows:

**Limited Warranty:** Pentair Water Pool and Spa warrants its products to be free from defects in material and/or workmanship for a period of one (1) year (parts only) from the original date of purchase or installation.

**Exceptions that could result in denial of a warranty claim:**

1. Damage caused by careless handling, improper repackaging, or shipping.
2. Damage due to misapplication, misuse, abuse or failure to operate equipment as specified in the owners manual.
3. Damage caused by failure to install products as specified in the owners manual.
4. Damage due to unauthorized product modifications or failure to use Pentair Water Pool and Spa original replacement parts.
5. Damage caused by negligence, or failure to properly maintain products as specified in the owners manual.
6. Damage caused by failure to maintain water chemistry in conformity with the standards of the swimming pool industry for any length of time.
7. Damage caused by water freezing inside the product.
8. Accidental damage, fire, acts of God, or other circumstances outside the control of Pentair Water Pool and Spa.

**Specific Product Warranties (from date of installation):**

Product Family	Limited Warranty	Exceptions
Filters	1 year	
Aboveground Systems	1 year	
Pumps	1 year	
Heaters	2 years	MiniMax 75/100 & Commercial Applications*- 1 year
Heat Pumps	2 years Parts and Labor	Compressor Parts and Labor - 10 years Titanium Heat Exchanger - Lifetime Commercial Applications*- 1 year
Lights	1 year	Bulbs - 90 days
Automation Equipment	1 year	SunTouch Solar - 3 years
Acu-Trol Commercial Controllers	5 years	Acu-Trol Residential Controllers - 1 year
Acu-Trol Electronic Modules	5 years	
Acu-Trol Colorimetric Units and Accessories	1 year	Acu-Trol Equipment Repairs - 90 days (for Non-Warranty Repairs)
Acu-Trol Industrial pH or ORP Probes	2 years	Acu-Trol Residential Probes - 90 days
IntelliChlor (SCG) w/Power Center/Supply	1 year	
Automatic Pool Cleaners	1 year	
Robotic Pool Cleaners	1 year 200 Cleaner Cycles	
Kreepy Krauly Cleaners	2 years	Suction Seal, Foot Pad, Wings Bumper Strap - 1 year
Kreepy Cruiser, Great White Cleaners	2 years	
PoolShark/SandShark Cleaners	2 years	Foot Pad, Seal Flaps - 1 year
Maintenance Equipment/ Replacement Parts	90 days	
White Goods and Water Features	1 year	
Chlorine Bromine Feeders	1 year	

- This warranty extends to the original retail owner only, beginning on the date of installation and is not enforceable by any other party. Proof of purchase and/or date of installation will be required to execute a warranty claim. Original owner agrees to prepay all shipping charges to Pentair Water Pool and Spa.
- **Warranties by others:** Some products incorporate components manufactured by other manufacturers. Some of these provide warranties in addition to the warranty provided herein. In all such cases a copy of that warranty will be provided with the product. To the extent protection provided under any such third party warranty exceeds the Limited Warranty provided herein, the Customer will have to look to that manufacturer for the additional protection.

(Continued On Other Side)

\* For warranty purposes, a commercial facility is defined as any facility other than a single family dwelling.



Please Detach Along Dotted Line and Mail This Section. Keep the Warranty for Your Records.  
**PRODUCT WARRANTY REGISTRATION CARD**  
 To register your product on-line, please visit [www.pentairpool.com/pool-owner/warranty](http://www.pentairpool.com/pool-owner/warranty).

Please promptly complete and return this postage paid card. In the unlikely event we must notify you of safety modifications to your product, under the Consumer Product Safety Act, this will allow us to communicate with you quickly. Incomplete or missing information such as your serial number will not be registered. **Your Limited Warranty is attached to this reply card.** Please detach it, review it thoroughly so you are familiar with the terms of your warranty coverage and keep in a safe place.

**Product:**

- FILTER     PUMP     HEATER     HEAT PUMP     LIGHT     CONTROLS  
 AUTO CLEANER     AUTO FEEDER     MAINT. EQUIPMENT     WHITE GOODS

Brand/Model Name: \_\_\_\_\_

I purchased the Pentair product for use in: \_\_\_\_\_

- Inground Pool     Inground Pool/Spa Combination     Aboveground Pool     Spa Only

My Serial Number is: \_\_\_\_\_  
(if applicable)

1. Name: \_\_\_\_\_  
(Please Print)

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Tel. No.: (\_\_\_\_) \_\_\_\_\_ E-mail: \_\_\_\_\_

2. Date of Purchase/Installation: \_\_\_\_\_  New     Replacement

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**3. Where did you purchase your Pentair Product?**

- Pool Builder     Pool Store     Pool Service     Mail Order     Internet     Other

Company Name: \_\_\_\_\_

Location: \_\_\_\_\_

**4. Please indicate how your pool and/or spa is presently equipped.** (Check all that apply)

- Heater (Approx. age \_\_\_\_\_)     Heat Pump (Approx. age \_\_\_\_\_)     Automatic Pool Cleaner  
 Automatic Control System     Fiber Optic Perimeter or Landscape Lights     Automatic Chlorine Generator  
 Underwater Color Changing Lights     Chlorine Bromine In-Line (Plumbed) Feeder

**5. Please indicate how important each of the following factors were in your buying decision:**

	Very Important	Important	Somewhat Important	Not Important
Previous use of product	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sale price	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recommendation of others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recommendation of salesperson	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation of store or builder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation for customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation for quality/durability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Style/appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for the price	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warranty	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. This product replaces a: \_\_\_\_\_  
(Brand)

**Warranty Note:** Automatic Cleaners purchased in the USA from entities outside the USA do not qualify for any USA programs including warranty, trade-in or rebate programs.

Thanks for taking the time to fill out this questionnaire. Your answers will help us to better serve you in the future.



# LIMITED WARRANTY

(Continued From Other Side)

## Warranty Obligations of Pentair Water Pool and Spa

Should a defect in workmanship and/or material in any item covered by this warranty become evident during the term of the warranty, then upon the consumer following the procedures set forth below, Pentair Water Pool and Spa will, at its option, repair or replace such item or part at its own cost and expense.

Pentair Water Pool and Spa is not, however, responsible under this warranty for any cost of shipping or transportation of the equipment or parts thereof to or from the Technical Service Department. Also, Pentair Water Pool and Spa is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the equipment, or any other incidental or consequential damages.

This warranty is void if the product is repaired or altered in any way by any persons, agents or representatives other than those authorized by Pentair Water Pool and Spa. Expendables including, but not limited to refrigerant, recovery of refrigerant, or transportation for components are not covered under this limited warranty. Reasonable vehicle trip and evaluation charges may be assessed by the service representative. Pentair Water Pool and Spa, at its sole discretion, reserves the right to provide a replacement product or part, of equal value, in lieu of repair.

**PLEASE NOTE:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## No Other Warranties

To the maximum extent permitted by applicable law, Pentair Water Pool and Spa disclaims all other warranties, either expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, with regard to the Product(s), Part(s) and/or any accompanying written materials.

## Procedure for Obtaining Performance

In order to obtain the benefits of this warranty, the consumer who made the original retail purchase must contact the Pentair Water Pool and Spa Technical Service Department as soon as possible after discovery of the defect, but in no event later than the expiration date of the warranty period provided in this warranty. Upon receipt of this communication, Pentair Water Pool and Spa will promptly notify the customer of the address to which the defective item may be shipped. The customer shall then ship the item, freight prepaid, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Technical Service and a brief description of the problems encountered. Unauthorized returns will not be accepted. Freight must be prepaid by customer.

## Warranties or Representations by Others

No dealer or other person has any authority to make any warranties or representation concerning Pentair Water Pool and Spa or its products. Accordingly, Pentair Water Pool and Spa is not responsible for any such warranties or representations.

## Other Rights

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

## Sole Warranty

Supersedes all previous publications.

**PENTAIR WATER POOL AND SPA, INC.**  
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10951 W. Los Angeles Ave. Moorpark, CA 93021  
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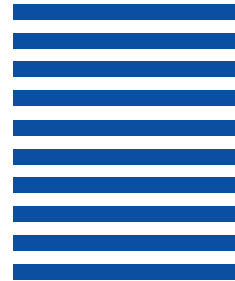
Rev. M 7/10 Part # 151629

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NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
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POSTAGE WILL BE PAID BY ADDRESSEE

**PENTAIR WATER POOL AND SPA INC**  
**PO BOX 1228**  
**FARMINGTON MO 63640-9852**



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